

Thank you for visiting our website.

Cookie Notice

This Cookie Notice sets out the basis on which all data that Eurofins collects about you through tracking technologies like cookies will be processed by Eurofins. It provides you with information about these tracking technologies and especially about cookies. This information is intended to give you a better understanding of what cookies are and the role they play in your visit to our website. European legislation requires all sites that use cookies to ensure that you are well informed about this and that you give your express permission to collect and store information collected through the use of cookies.

If you have any questions regarding this Cookie Notice or if you want to lodge a request in relation to your personal information, please contact us via our contact point:

datenschutz-forensik@eurofins.com

1 Which information does Eurofins collect about me?

When you use this website, we collect the following data

- your anonymized IP address
- device event information such as browser type, browser language, the date and time of your request and referral URL
- your preferences such as language settings, website notifications, or alerts
- your location
- what content you view or pages you visit
- search enquiries you make using our site search

Some of this information is automatically collected by cookies and stored in server logs. We also use various technologies to determine the location, including the IP address, which, for example, can provide Eurofins with information about which country or city you are in.

2 Which cookies does Eurofins use on the website, for what purpose and for how long are they stored?

A cookie is a small text file that a website saves on your computer or mobile device when you visit the website. It enables the website to remember your actions and preferences (such as login, language, font size and other display preferences) over a period of time, so you do not have to keep re-entering them whenever you come back to the site or browse from one page to another.

There are various sorts of cookies. Some cookies, as narrated below, extend the functionalities of our website and enhance your experience using our website, others are critical to its proper functioning and the website may not work without them.

Strictly necessary cookies: These cookies are essential to move around a website and use its features, such as accessing secure areas. Without these cookies, services website users ask for, like shopping baskets or e-billing, cannot be provided. Strictly necessary cookies are used to store a unique identifier to manage and identify the user as unique to other users currently viewing the website, in order to provide a consistent and accurate service to the user. These cookies enable services the website's users have specifically asked for. These cookies are first-party cookies, which are set by the web server of the visited page and share the same domain. They are persistent and erased after one year.

Performance cookies: These cookies collect information about users such as page load speeds, internet connection speeds, browser type, device type, screen size, etc. for the purpose of assessing the performance of a website and allowing its improvement. Once collected, the information is directly anonymised. They are set by a third party service called Google Analytics. It collects information in an aggregated (i.e., anonymous) form, including the number of visitors to

the site, where visitors come from and the pages they visited. These cookies are divided into session cookies, which are erased when the user closes the browser and persistent cookies, which remains on the user's computer/device for a pre-defined period of time (usually two years).

Functionality cookies: These are cookies that automatically remember choices that users have previously made in order to improve their experience next time they visit the website (where users select their preferred language or remember settings such as whether or not they have logged in already for example). These cookies are also used to prevent a user being offered a service that had previously been offered and rejected. These cookies are persistent ones and generally kept for one year. Some are set after the appearance of a feature popup window to prevent it from appearing again on a specific page whereas others determine whether a banner appears centred at the bottom on all pages across the website, intended to advertise the presence of feature web pages for Eurofins 30th Anniversary. Absence of this latter cookie displays the banner.

These cookies are first-party cookies, which are set by the web server of the visited page and share the same domain.

Targeting or advertising cookies: These cookies track users' browsing activities on websites and collect information about user's browsing habits. These cookies are used to deliver advertisements more relevant to the website users and their interests; to limit the number of times users see an advertisement and to help measure the effectiveness of advertising campaigns. These cookies contain a unique key that is able to distinguish individual users' browsing habits or store code that can be translated into a set of browsing habits or preferences using information stored elsewhere. They remember that a user has visited a website and this information is shared with other organisations such as advertisers. Quite often targeting or advertising cookies will be linked to site functionality provided by the other organisations. The data contained in these cookies is generally set and controlled by these third party organisations.

All cookies will only be used for the purposes stated above and to provide better services to all our website visitors so we can present our website, services and products to you in the most appropriate manner.

3 What other techniques are in use?

We also use software similar to cookies known as web beacons. A web beacon is one of a number of techniques used to track who is reading a web page or email, when, and from which computer. It can also be used to redirect the user client to a third party web service for tracking purposes. It is not possible to refuse the use of web beacons. However, because they are used in conjunction with cookies, you can effectively disable them by setting your browser to restrict or block cookies. We also use ETag, which is an HTTP protocol header field mainly used to validate web caches and allow more efficient browsing. It has also been used for cookie-like purposes. We also use Scripts (such e.g. JavaScript code) and components (such as browsers plugins like Adobe Flash) used to generate Web pages and to automate computer processes. You can disable the Scripts, such as JavaScript, through your browser (see your browser's settings).

4. How do we evaluate user behavior?

Insofar as you have given your consent, Google Analytics is used on this website, a web analytics service provided by Google Ireland Limited (Gordon House, Barrow Street Dublin 4). The usage includes the Universal Analytics operating mode. This makes it possible to assign data, sessions and interactions across multiple devices to a pseudonymous user ID and thus analyze the activities of a user across devices.

Google Analytics uses so-called cookies, text files that are stored on your computer and that enable an analysis of your use of the website. The information generated by the cookie about your use of this website is usually transferred to a Google server in the USA and stored there.

If IP anonymization is activated on this website, your IP address will be shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area.

We would like to point out that on this website Google Analytics has been expanded to include IP anonymization in order to guarantee anonymous collection of IP addresses (so-called IP masking). The IP address transmitted by your browser as part of Google Analytics will not be merged with other Google data.

You can find more information on terms of use and data protection at <https://www.google.com/analytics/terms/de>
<https://www.google.com/analytics/terms/de>
<https://policies.google.com/de>

On behalf of the operator of this website, Google will use this information to evaluate your use of the website, to compile reports on website activity and to provide the website operator with other services related to website and internet use. The legal basis for the use of Google Analytics is your consent in accordance with Art. 6 Para. 1 S.1 lit. a GDPR. The recipient of the data collected is Google. The personal data is transferred to the USA under the EU-US Privacy Shield based on the adequacy decision of the European Commission. You can access the certificate at <https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI>.

The data sent by us and linked with cookies, user IDs (e.g. user ID) or advertising IDs will be automatically deleted after 14 months. Data whose retention period has expired is automatically deleted once a month.

You can revoke your consent at any time with future effect by preventing the storage of cookies by setting your browser software accordingly; however, we would like to point out that in this case you may not be able to use all functions of this website to their full extent.

You can also prevent Google from collecting the data generated by the cookie and relating to your use of the website (including your IP address) and from processing this data by Google by going to <https://tools.google.com/dlpage/gaoptout?hl=de>. Download and install. Opt-out cookies prevent the future collection of your data when you visit this website.

In order to prevent the acquisition by Universal Analytics across different devices, you have to carry out the opt-out on all used systems. If you click here, the opt-out cookie will be set: `javascript:gaOptout`

5 How does the service „Verified Reviews“ work on this website?

To display the ratings collected on verified-reviews.com, the widget of real-valuations.de is integrated on this website. When the widget is called up, the web server automatically saves a so-called server log file, which e.g. Contains your IP address, date and time of access, amount of data transferred and the requesting provider (access data) and documents the access. This access data is not evaluated and is automatically overwritten within a specified time after the end of your visit to the site. Further details are regulated in the data protection declaration available at https://www.echte-Evaluations.com/index.php?page=mod_regles_confidentialites.

If you actively submit reviews, we will send / your name, mail address, the date of purchase and information on the item purchased if we have your consent. verified-reviews.com needs this information to understand the authenticity of the review

6 How can cookies be controlled?

You can control and / or delete cookies as you wish. You can delete all cookies that are already on your computer and you can set most browsers so that cookies are not placed. However, if you do this, you may have to manually adjust some settings each time you visit a website and some services and features may not work.

Further general information on cookies and their deactivation by your browser can be found at <http://www.allaboutcookies.org/>.

You can easily accept or reject the cookies on this website by changing your settings on the corresponding link on each Eurofins website with the title „Cookie Settings“

7. Are your data transferred to countries outside the European Union (so-called third countries)?

Countries outside the European Union (and the European Economic Area „EEA“) handle the protection of personal data differently than countries within the European Union. For the processing of your data, we also use service providers who are located in third countries outside the European Union. There is currently no decision by the EU Commission that these third countries generally offer an adequate level of protection.

We have therefore taken special measures to ensure that your data is processed in the third countries as securely as within the European Union. We conclude the standard data protection clauses provided by the Commission of the European Union with service providers in third countries. These clauses provide suitable guarantees for the protection of your data with service providers in the third country. If you want to see the existing guarantees, you can contact us at datenschutz-forensik@eurofins.com.

8 How long will your data be stored?

We store your personal data as long as it is necessary to fulfill our legal and contractual obligations.

If it is no longer necessary to store the data for the fulfillment of contractual or legal obligations, your data will be deleted unless its further processing is necessary for the following purposes:

- Fulfillment of commercial and tax law retention requirements. Retention periods from the Commercial Code (HGB) or the Tax Code (AO) are to be mentioned. According to § 147 AO, booking vouchers in particular must be kept for 10 years.
- The results of the DNA analyses are kept for 30 years in accordance with §17 Genetic Diagnostics Act (GenDG).
- Preservation of evidence within the statutory statute of limitations. According to the statute of limitations of the Civil Code (BGB), these limitation periods can in some cases be up to 30 years, the regular limitation period is three years.

9 Which rights do you have over your personal data?

Each person concerned has the right to access the personal data acc. to article 15, GDPR, the right to rectify inaccurate personal data acc. to article 16 GDPR, the right to deletion of data acc. to article 17 GDPR, the right to restricting the processing of data acc. to article. 18 GDPR, the right to object to the progressing of data acc. to article 21 GDPR and the right to data portability provided acc. to article 20 GDPR. The right to information and the right to deletion are underlying the constrictions acc. to §§ 34 and 35 GDPR.

9.1 Right of objection

What right do you possess in regards of the processing of your data in your own or in public interest?

Acc. to article 21 (1) GDPR you have the right to withdraw your consent to process your personal data any time. Reasons to do so are specified in Art. 6 (1 lit. E) GDPR (data processing in public interest) or article Artikel 6 (1 lit. F) GDPR (data processing to protect legitimate interests). This also applies to a profiling based on this rule.

If you withdraw your consent we will not process your personal data anymore unless we may have compelling reasons, worthy of protection, to process your data. Those reasons must predominate your interests, rights and freedom. Also, the processing of your data may serve the enforcement, exertion or defense of legal obligations.

9.2 Withdrawal of consent

You can withdraw your consent in full or in parts at any time. To do so, please send us an email to datenschutz-forensik@eurofins.com. Please consider that this withdrawal can only be applied for future data processing.

In this case, your personal data must be deleted and destroyed immediately. The assessment of a lineage or kinship can then no longer take place.

9.3 Right of access to personal data

You have the right to ask if we have stored your personal data. You have the right to ask which data we have stored, for which purpose we are processing your data, to whom we disclose your data, how long we store your personal data and which other rights you may execute in regards to this data.

9.4 Further rights

Beyond this you have the right to ask for rectifying your data and for erasing your data. If there are no more reasons to save your data we will erase them or otherwise restrict the processing of your data. You also have the right for the portability of the data you provided us with.

You also have the right to complain to the relevant national data protection authority in case these rights are not complied with. An overview of the national data protection authorities is available at the following link: http://ec.europa.eu/newsroom/article29/item-detail.cfm?item_id=612080 (Article 77 GDPR. § 19 GDPR).

9.5 Execute your rights

To execute your rights please contact the responsible persons or our privacy security officer: datenschutz-forensik@eurofins.de. We will process your request according to the statutory provisions and will inform you of the measures we seized.

10 Do you have an obligation to provide us with your personal data?

To enter into a business relationship you need to provide us with such personal data that is necessary to comply with your order or that we are legally obliged to retrieve. If you do not want to give us that data the processing of your order will not be possible.

11 Data collection through this website

We collect your data when you visit our website. This data is partially automatically collected through cookies and saved in server log files. In our cookie notice we give you detailed information which cookies we use for which purposes

To display the ratings collected on [verified-reviews.com](https://www.verified-reviews.com), the widget of [real-valuations.de](https://www.real-valuations.de) is integrated on this website. When the widget is called up, the web server automatically saves a so-called server log file, which e.g. Contains your IP address, date and time of access, amount of data transferred and the requesting provider (access data) and documents the access. This access data is not evaluated and is automatically overwritten within a specified time after the end of your visit to the site. Further details are regulated at https://www.echte-Evaluations.com/index.php?page=mod_regles_confidentialitesdownloadable data protection declaration from [verified-reviews.com](https://www.verified-reviews.com). If you actively submit reviews, we will send [verified-reviews.com](https://www.verified-reviews.com) your name, mail address, the date of purchase and information on the item purchased if we have your consent. [verified-reviews.com](https://www.verified-reviews.com) needs this information to understand the authenticity of the review.

12 Changes to this information

In case of a change in the purpose or the way of our processing of your personal data we will update this information in due time and inform you accordingly.

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Eurofins Medigenomix Forensik GmbH
Anzinger Straße 7 a
85560 Ebersberg
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